

Planned Power Outage



August 30, 2022

Toronto Hydro is rebuilding the electrical distribution system in your community to improve the reliability of your electrical service.

This Power outage impacts only those who receive this notice

POWER OUTAGE DETAILS

OUTAGE DATE

Wednesday, September 14, 2022

TIME*

8:00 a.m. – 12:00 p.m.

DURATION*

4 Hours

REASON FOR POWER INTERRUPTION

Equipment Replacement

* Approximate

** Should unexpected circumstances arise such as inclement weather, equipment failure, etc., we will reschedule the power interruption

LOCATION:

- 35 Charles St. W.

IMPORTANT TIPS

- Consider removing your vehicle(s) from your garage if you have an electric garage door opener
- Charge mobile devices prior to the power outage
- Ensure your electric cooktop, stove and other sensitive equipment are turned off prior to the power outage
- Advise your security or fire alarm monitoring agency (if applicable) of the power outage
- Provide unobstructed access to workers at all times and exercise caution around construction areas
- Reset electrical clocks, automatic timers and alarms upon power restoration
- **Industrial, commercial and multi-residential customers:** Please ensure hydro crews have access to building electrical rooms via exterior key box or a building contact person for the duration of the interruption. Further, a qualified electrician is required to operate the main electrical disconnect switch(s) before and after the power outage.

QUESTIONS?

CUSTOMER OPERATIONS REP.

Shannon Jackson

PHONE INQUIRIES

416-542-3366

EMAIL

capitalprojects@torontohydro.com

For questions about the outage, please contact the representative listed above. Should the power not be restored on the day of the outage after the above-noted time period during regular business hours, please call our Power Outage Hotline at 416-542-8000 (press 1).

Thank you for your patience, cooperation and understanding.