

# Coinamatic®

Laundry & Beyond. Simply Clean.



## NEW LAUNDRY SYSTEM QUICK-START GUIDE

- One complimentary card will be provided. Alternatively you may use the **Coinamatic CP Mobile App** if your laundry room is equipped for mobile. Please note the account balances for mobile and laundry card are not interchangeable. They are two separate balances.
- A Reload Station (Kiosk) will be conveniently located for you to add value to your card.  
**Maximum Card Balance : \$99.00**
- Additional cards can be purchased at the reload kiosk. However, this feature may not be available at all locations.
- **If you choose to use Coinamatic CP Mobile App as your preferred payment option instead of a laundry card, download the Coinamatic CP Mobile App & follow the instructions found at [www.coinamatic.com](http://www.coinamatic.com).**

We look forward to providing you the latest in laundry innovation and convenience.  
For a service request or for more information please visit [www.coinamatic.com](http://www.coinamatic.com).



## Adding value to your new card at the Reload Kiosk

- Place your new laundry card in the cardholder.
- Push the appropriate button according to the task you wish to perform.
- Complete transaction using a debit or credit card. If using debit tap, hold card to reader for 4-5 seconds.
- Leave your laundry card in the holder until you see the green light and hear the tone.
- Remove your card once value has been added to card.



## Using the Maytag or LG Washer with your new card

- Load clothes loosely.
- Add detergent.
- Place laundry card in cardholder.
- Make cycle and temperature selections.
- Press start.
- Remove your laundry card when card reader beeps.



## Using the Maytag or LG Dryer with your new card

- Place clothes in dryer.
- Place laundry card in cardholder.
- Make cycle selections.
- Press start.
- If you would like to purchase additional time, reselect the cycle.
- Additional vend will be deducted and time will be added.
- Remove your laundry card when card reader beeps.

## CHECKING YOUR CARD BALANCE

**WITH THE NEW SYSTEM, PLEASE CHECK YOUR CARD BALANCE AT THE RELOAD KIOSK ONLY! DO NOT CHECK YOUR CARD BALANCE USING THE WASHERS OR DRYERS.** When you hold your card to the machine reader, the machine automatically deducts the vend price from the card. If you do not press start and actually use the machine, the card reader will hold the funds in escrow until the next time you use your card at that machine. It will not deduct funds twice. To prevent this, only hold your card to the machine reader if you are intending to use that machine!



## Register your card at [smartlaundry.ca](http://smartlaundry.ca)!

- Purchase a value code
- Review transaction history
- Print receipts
- Obtain machine availability
- Report a problem

\* Not available in all locations.